

Chief Technology Officer

London, UK

Permanent

Salary dependent on skills and experience

Who we are

At iPLATO we are more than a tech company. We are revolutionising the health care industry. We are committed to delivering powerful digital solutions that improve lives and to have fun while doing it. Serving millions of patients and thousands of healthcare professionals every day we are a leader in Health Tech.

Across this network our digital solutions enable data driven patient engagement, personalised online consultation powered by machine learning and patient support to people living with diabetes, hypertension and epilepsy. Our aim is to connect patients and transform healthcare.

About the role:

The Chief Technology Officer (CTO) reports to the CEO for iPLATO's technology strategy and implementation. As a technology leader, the CTO needs to be able to see the platform at macro and micro levels simultaneously. The role necessitates a hands-on approach, with periodic on-call responsibility.

Reporting to the CEO, the **strategic responsibilities** will be to:

- Contribute to development of the primary business growth plan with input on focus, costing and approach (platform, build vs. buy, resourcing, hosting strategy, time & cost etc)

- Design and maintain a roadmap of projects to meet demanding business objectives, taking advantage of trends and new technology where appropriate
- Where necessary, produce cost-benefit and risk justifications for initiatives to win budgetary support from the Board
- Ensure staff, partners, customers, investors and the Board understand iPLATO's technological vision
- Work as a visible thought-leader in the business. This will include representing and evangelising the company at conferences, on-line, off-line, with social media and through working with/ guiding relevant industry bodies
- Hold responsibility for IT governance of the platform & services including the network, infrastructure, development and architecture
- Prepare and test disaster recovery plans, and contribute to the broader business continuity plan
- Implement scalable technology development process & organisation based on Agile

Tactical responsibilities:

- Draw-up and control complete operational & capital expenditure budgets
- Where possible reduce operational and capital spending on an ongoing basis, through use of Open Source technology, cost-effective procurement, efficiency gains, and through coordination of activities
- Manage recruitment, development, retention, and organisation of operations, development and network teams, keeping teams focussed, motivated and growing into future technical leaders
- Ensure uninterrupted delivery of "always-up" services by defining and managing against external service level agreements with suppliers and end users representatives
- Where appropriate, patent or secure intellectual property by other means

- Own and manage the development, operations and work methodologies, including procurement, backup, email, internal groupware, Digital project management, source-code management (SCM), bug tracking, deployment, release management, monitoring & performance, quality assurance (QA), application profiling, coding standards & review, management information (MI), business and web analytics, security, configuration management, architecture, infrastructure & hosting, intellectual property and networking

What we are looking for:

Essential:

- Significant experience directing distributed teams – ideally of 30+ in multiple locations
- Further software engineering management or operations management experience delivering platform services in a highly distributed environment with upwards of 20m unique users - also ideally experience in a start-up or highly entrepreneurial environment such as Mobile Consumer Apps or AI/ Machine Learning tools.
- Demonstrable experience of each of the following: data warehousing, enterprise applications, networking & hosting, cloud computing, secure records, fintech data
- IT governance, project management and software engineering.
- Understanding of relevant laws, regulations and information security best practices as it relates to protected data and latterly GDPR.
- Past responsibility for operational and capital budgets in excess of £1M, confidence with budgeting and spend planning.
- Past contribution to one or more high volume platform

Desirable:

- High quality Computer Science related first Degree at 1st or 2:1 classification from highly regarded University
- Follow on MA or MSc in related subject

- Possible MBA or significant business/ Board level experience to inform business decisions
- Healthcare IT experience a definite plus
- Working in a highly regulated sector is also preferable
- In-depth knowledge of web systems architecture, design and development
- Hands on experience with complex project management of £1m plus budgets
- Outstanding communication, interpersonal and leadership skills
- Excellent organisational and time-management skills
- Effective negotiation and management skills
- Proactive problem solver
- Entrepreneurial attitude.

What we offer

- A full structured training programme to ensure you are confident in your new role
- 25 days holiday plus bank holidays
- Company Share Option scheme and travel loan after probation is passed
- An amazing team and fun social calendar

No agencies.

If you are looking to make a difference and help transform the healthcare industry, please forward your CV, salary expectations and covering letter to careers@iplato.net ensuring that you write in the subject field "**Chief Technology Officer**".

By applying to this role you are confirming you have read and agree to our privacy notice which can be found [here](#).

If you have not heard within 2 weeks of application, please presume you have not been successful.